



## **JOB VACANCY # 010/18**

### **Network Operations Center Controller (Facility)**

Date: 16<sup>th</sup> August 2018

Myint & Associates Telecommunications Ltd. (Myint & Associates Telecoms) is the information technology arm of the MPRL E&P Group of Companies and in the business unit of Data Center Service as well as other IT Managed Services. We provide a wide range of solution such as Colocations, Cloud Computing, and Virtualized Computing Services. Myint & Associates Telecommunications Limited fully owns Myint & Associates Data Center which is the first Tier III Design Certificate Data Center in Myanmar accredited by UPTIME INSTITUTE. Myint & Associates Telecommunications Ltd. is seeking applications from dynamic and highly motivated candidate for the following post:

Job Title : Network Operations Center Controller (Facility)  
Job Grade : 3  
Duty Station : M&A Telecoms, Yangon Office  
No. of Position : 1 position  
Reporting to : Senior Engineer (Operations)  
Submission Deadline : 3 September 2018

#### **Job Summary**

Network Operation Center Controller must have willingness and attitude to learn on new technologies, effectively communicate technical concepts in both technical and non-technical terms, and involves in Data Center network operations & Facility activities. Assist to engineers is expected and perform observe the system components and follow the instruction from Engineers.

#### **Job Description**

- Review/approve Work Instructions/Login-Book procedures for Network Operations Centre/Command Centre.
- Work with operations lead to ensure smooth operations management and enhancement of service-wide infrastructure systems and services.
- Monitors end-to-end network views, service monitors, knowledge bases, and other case-based decision tools to view and interpret service alarms, apply problem isolation scripts, diagnose faults, and where possible accomplish remote restoration of service.



- Monitor electrical systems such as cooling units, main distribution board, UPS system, Fire alarm system.
- Together with Senior, check and review key milestones and risk point of project, customer clarification and negotiation meeting. Need to monitor project progress, guarantee documentation quality, competitiveness of proposal, contract quality and responsible for profitability and deliverability of project.

### **Minimum required knowledge & experience**

#### **Education / Experience**

- Bachelor's degree in Electrical (or) Mechanical, preferably in a technical area
- A knowledge in Networking / System is a plus.
- Must have 2 years of relevant experience in an Electrical field & understanding of Air Conditioning system, Main Electrical Board and UPS.

#### **Special Skills**

- Ability and desire to learn new skills
- A knowledge of Fire alarm and suppression system will be advantaged
- Familiar with IT industry standards
- Good communication skills (both written and spoken English)

The position will be based in the Yangon office but may involve occasional visits to project locations.

Interested candidate are requested to submit an application letter with CV, relevant educational certificates and at least three references to Human Resources Department at M&A Telecoms.

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Please note that applications received after deadline will automatically be discarded and only short listed candidates will be contacted.