



## **JOB VACANCY # 021/17**

### **Assistant Engineer**

Date: 22<sup>nd</sup> August 2017

Myint & Associates Telecommunications Ltd. (Myint & Associates Telecoms) is the information technology arm of the MPRL E&P Group of Companies and in the business unit of Data Center Service as well as other IT Managed Services. We provide a wide range of solution such as Colocations, Cloud Computing, and Virtualized Computing Services. Myint & Associates Telecommunications Limited fully owns Myint & Associates Data Center which is the first Tier III Design Certificate Data Center in Myanmar accredited by UPTIME INSTITUTE. Myint & Associates Telecommunications Ltd. is seeking applications from dynamic and highly motivated candidate for the following post:

Job Title	: Assistant Engineer
Job Grade	: 4
Duty Station	: M&A Telecom, Yangon Office and Mann Field Office
No. of Position	: 1 position
Reporting to	: Senior System Engineer
Submission Deadline	: 05 September 2017

### **Job Summary**

To provide 1<sup>st</sup> to 2<sup>nd</sup> level support to end user in troubleshooting and resolving of PC & Server problem in Yangon and Field Offices

### **Job Description**

- Provide 1st to 2nd level support to end-users in troubleshooting and resolving of desktop PC, server problems (hardware, software and application) and related peripherals (printer, scanner, PDA etc).
- Perform installation, setup, configuration, migration, upgrading and maintenance of desktop PC, servers, OS, applications, software and related IT peripheral
- Manage hardware and software requisition as well as the inventory for all IT equipment
- Support investigation and resolve network problems. Apply with specified maintenance procedures. Carry out agreed network/server maintenance tasks
- Monitor the activities of the server, network and related activities of data center if required
- Monitor and manage the incident management system and fulfillment of user request.



- Work with internal departments / Teams to restore service.
- Perform 24/7 shift duty and operational support ( If require )
- Work with the team senior to establish new or enhance existing process and update Operational instructions / procedures
- Perform administrative tasks to support the daily operations.

### **Minimum required knowledge & experience**

#### **Education / Experience**

- Degree / Diploma in Computer Science, Computer, Electrical & Electronic Engineering (IT), Information Technology, Information Communication Technology or other relevant diploma.
- Must have 2 years of relevant experience in related field.
- Familiar with IT industry standards.

#### **Special Skills**

- Strong verbal and written communications skills in English/ Myanmar
- Good working attitude and flexible.
- Knowledge in system administration of Microsoft and/or UNIX/LUNIX platform (such as SUN Solaris / Redhat).
- Good analytical, communication and interpersonal skills.
- High degree of motivation and willingness to learn
- Can work and stay at Mann Field Office

Interested candidate are requested to submit an application letter with CV, relevant educational certificates and at least three references to Human Resources Department at MPRL E&P Pte.,Ltd.

Address : Vantage Tower, No. 623, Pyay Road, Kamayut Township, Yangon, Myanmar.

Tel : (95-1) 230 7733 – 35

Fax : (95-1) 230 7744

Website : [www.mprlexp.com](http://www.mprlexp.com)

Email : [hr@mprlexp.com](mailto:hr@mprlexp.com)

Please note that applications received after deadline will automatically be discarded and only short listed candidates will be contacted.